

**Press release**

**Subject: HCC's nationwide survey in the context of the Sector Inquiry on e-commerce**

The Hellenic Competition Commission (HCC), in the context of its on-going Sector Inquiry on e-commerce under article 40 of the Greek Competition Act (Law 3959/2011), invites consumers to participate in its nationwide survey on e-commerce practices in Greece.

In particular, by filling in a short anonymous online questionnaire, consumers can significantly help the HCC's effort to:

- map the penetration of e-commerce in the Greek market (both before and after the COVID-19 pandemic);
- outline the competitive conditions prevailing in the Greek digital environment;
- highlight possible issues related to the use of e-commerce by consumers and
- identify any practices or behaviors that may harm the consumers' welfare

The questionnaire was designed by the Directorate F of the Directorate-General of the HCC, whilst the processing of the answers will be carried out with the scientific support of the ELectronic Trading Research UNit (ELTRUN) of the Athens University of Economic and Business.

**ALL PARTICIPATIONS ARE ANONYMOUS AND WILL BE USED EXCLUSIVELY FOR THE PURPOSES OF THE SECTOR INQUIRY.**

The e-survey is available at HCC website (in Greek), [here](#).